

# PAT (Phone Any Time Teller)

703-680-5066

**Main Menu:** Enter your account number. Then enter your PIN, then # (first time PIN = SSN)

1. Account Balance and Transaction History
  1. Current account balance
    1. Savings balance
    2. Checking balance
    3. Line of credit loan balance
    4. Balance any other account
    5. List all active loans
  2. History of deposits
    1. Direct deposit: savings
    2. All deposits: savings
    3. Direct deposit: checking
    4. All deposits: checking
    5. All deposits: any account
  3. History of withdrawals
    1. List of cleared checks
    2. ATM W/D: savings
    3. ATM W/D: checking
    4. ACH W/D: savings
    5. ACH W/D: checking
    6. All withdrawals: any account
  4. Year-to-date dividends and interest
    1. Year-to-date div: savings
    2. Year-to-date div: checking
    3. Year-to-date Int-Line of Credit
    4. Year-to-date Interest any loan
  5. Recent cleared checks
    1. List of cleared checks
    2. Single cleared check
6. List of all active loans
7. History of all account transactions
2. Perform Transfers
  1. Perform fund transfers
    1. Transfer from savings to checking
    2. Transfer from checking to savings
    3. Transfer between any two suffixes
  2. Check withdrawal
    1. Request check from savings
    2. Request check from checking
    3. Request check from any suffix
3. Calculate a Loan Payment
  1. Calculate a loan payment
  2. Calculate amount that can be borrowed
  3. List all active loans
4. Special Services
  1. Change PIN
  2. Access a different account number

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## For Experienced Users

### Main Menu

1. Enter your account number
2. Enter your PIN, then # (first time PIN = SSN)
3. Enter Action Code from list below

### Action Codes

- 01 Share/Savings Account Balance
- 02 Draft/Checking Account Balance
- 03 Line of Credit Loan Balance
- 08 List all Loan Balances
- 09 Account Balance, any suffix
- 10 Complete Account History
- 11 PR/Dir Deposit History, Savings
- 12 PR/Dir Deposit History, Checking
- 13 Stop Payment Add/Delete
- 14 Last 4 checks cleared
- 15 Single cleared check
- 16 All deposits, savings
- 17 All deposits, checking
- 19 All deposits, any suffix
- 21 Transfer Funds, Savings to Checking
- 22 Transfer Funds, Checking to Savings
- 28 Transfer Funds to a different account
- 29 Transfer funds, any 2 suffixes
- 31 Check Withdrawal, savings
- 32 Check Withdrawal, checking
- 39 Check Withdrawal, any suffix
- 41 Year-to-date dividends, savings
- 42 Year-to-date dividends, checking
- 43 Year-to-date interest paid, LOC Loan
- 49 Year-to-date dividends/interest, any suffix
- 51 ATM Withdrawals, savings
- 52 ATM Withdrawals, checking
- 53 ACH Withdrawals, savings
- 54 ACH Withdrawals, checking
- 59 All Withdrawals, any suffix
- 90 Switch Prompting Mode
- 93 Change PIN
- 94 Calculate Loan Payment/Amount
- 97 Change to new account number
- 98 Play Help Information
- 99 End Call

### Account Suffixes

- Share/Savings: 01
- Kid Share: 01
- Draft/Checking: 02
- Christmas Club: 03
- Vacation Club, etc: 04, 05
- Certificates: 60-90
- Loans: 30-45



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